

USER CONFERENCE 2012

FEBRUARY 20-22 • NEWPORT COAST • CALIFORNIA

MAXIMIZE YOUR PROFITABILITY WITH **BID2WIN** & **BUILD2WIN**

User Conference 2012 Attendee & Guest FAQ's

Registration

How do I receive the group discount?

The group discount will be automatically applied when you register four or more attendees together. You may register your group online, or fax the group's registration forms to (603) 386-6760.

Can I sign up for sessions in multiple tracks?

Yes, definitely! You can follow all of the sessions in one track, or move around through different tracks. However, workshops are full-day, so if you have signed up for a workshop you will not be able to attend other sessions during that timeframe. Not sure which sessions to attend? Our Track Path Guide makes it easier than ever to select the best sessions based on your job type. To view track and session descriptions, download the User Conference 2012 Tracks and Training Sessions PDF.

Can I register for only one session, or one day at a discounted price?

Unfortunately, no. If you are interested in training but are unable to attend the conference, please e-mail our training department at training@bid2win.com to learn about our other training options.

What is included for my registered guests?

Registered guests will enjoy all food & beverage, entertainment and activities during the conference.

What if I need to cancel my registration?

Registration cancellations must be received, in writing, by December 31, 2011 to receive a full refund. After December 31, 2011 there will be no refunds of registration fees.

Accommodations

What is the deadline for booking my accommodations at Pelican Hill?

BID2WIN Software Inc. has reserved attendee accommodations for the nights of February 17-26, 2012 at a special discounted rate of \$299 per night. Attendees are responsible for their own room, tax and incidental charges. For reservations, call Pelican Hill at (800) 820-6800 before December 31, 2011 and indicate that you will be attending User Conference 2012 hosted by BID2WIN Software Inc.

My company is sending multiple employees to UC2012. Are there any room options that can accommodate us together as a group?

In addition to standard bungalow rooms, Pelican Hill offers two, three and four-bedroom villas. Please contact Megan Call at mcall@bid2win.com to inquire about villa availability and rates.

Do I have to stay at Pelican Hill?

Booking your accommodations at Pelican Hill is not required, however it is strongly recommended. Although there are other hotel options in the Newport area, we recommend staying at Pelican Hill, where all conference training and events will take place, and where we have negotiated a special discounted rate.

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Tracks & Training

What is BID2WIN Collaboration?

Code-named BID2WIN Collaboration while in development, this solution will allow BID2WIN users to electronically send out and receive back error-free subcontractor and vendor RFQs directly from within BID2WIN. And subcontractors and vendors will respond to RFQs through a simple, easy to use web interface. Be among the first to learn at UC2012 how BID2WIN Collaboration will fix your RFQ nightmares and allow you to concentrate on your profits.

What is BUILD2WIN Logistics?

Released in June 2011, BUILD2WIN Logistics is our resource planning & dispatching module. BUILD2WIN Logistics allows you to plan short and long-term job logistics and effectively dispatch employees, equipment and other resources to jobs. The only solution on the market that is truly integrated with a field tracking system, the Logistics module seamlessly feeds dispatching schedules to your field logs in BUILD2WIN Field.

What is BUILD2WIN Maintenance?

Scheduled to be released in 2012, BUILD2WIN Maintenance is our equipment maintenance & repair management module. BUILD2WIN Maintenance streamlines your shop, ensuring that your equipment is efficiently maintained and able to satisfy all of your operational requirements. Seamlessly integrated with BUILD2WIN Field and Logistics, as well as your accounting solutions, BUILD2WIN Maintenance provides real-time tracking of equipment use and costs, and provides information for strategic fleet planning and budgeting.

When will I receive the conference training materials?

You will receive courseware for all UC2012 tracks via e-mail prior to the conference. Upon arrival at the conference you will receive a printed conference guide containing your itinerary, tracks and training descriptions, special offers, an attendee list and pages for note-taking.

Do I need to bring my laptop?

Only if you require a BID2WIN Software technical support representative to problem-solve an issue on it, or have any specific questions relative to your work. A laptop is not required for any of the training sessions.

Is there a time during the conference when I will be able to ask specific questions relative to my company?

Yes! Our Software Solutions Center will be open all three days of the conference, and will allow you to get one-on-one, personalized assistance from a member of our technical support team at one of our PC workstations. You can also chat with members of the BID2WIN Software staff at any of our networking events.

General

Can I bring a spouse or guest?

Yes! You may register a spouse or guest over the age of 21 at a rate of \$595, which includes all food & beverage, entertainment and activities during the conference.

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Do attendees and guests need to wear our User Conference name badges at every event?

Yes. A BID2WIN Software employee will be checking attendee and guest badges at all conference events.

This will ensure that you have registered properly for all events and meals.

Can I bring my children to any User Conference events?

Unfortunately, no. All events are 21-plus and available only to registered guests.

What will the weather be like?

The weather for February in Southern California is predicted to be in the 70's during the day and cooler in the evening.

A light sweater or jacket may be needed, please plan accordingly.

What is the dress code for UC2012?

The dress code for all conference events is business casual.

Travel

What airport should I fly into?

Pelican Hill is conveniently located just 6.6 miles from John Wayne Airport (SNA), 23 miles from Long Beach Municipal Airport (LGB), and 40 miles from Los Angeles International Airport (LAX).

What if I can't get to the conference due to bad weather? Can I get a refund?

No refunds will be issued after December 31, 2011. Please schedule your flight with enough time to reschedule if your flight gets cancelled due to weather.

Do I need to rent a vehicle?

While you are at the User Conference, BID2WIN Software will provide any necessary transportation to and from conference events. However, you will need to arrange transportation to and from the airport and Pelican Hill.