

MAXIMIZE YOUR PROFITABILITY WITH **BID2WIN** & **BUILD2WIN**
USER CONFERENCE 2010
FEBRUARY 08-11 • BOCA RATON, FLORIDA

User Conference 2010 Attendee & Guest FAQ's

How do I receive the group discount?

The group discount will be automatically applied when you register three or more attendees together. You may register your group online, or by faxing the registration form to (603) 457-7864.

How do I sign up for the new Personalized Private Training?

Your company must register four or more attendees to qualify for Personalized Private Training. One person from your group may select a Personalized Private Training time slot when registering online, or you may contact Megan Call at mcall@bid2win.com to inquire about and reserve a space. Personalized Private Training time slots are limited, and will be available on a first-come, first-served basis.

Can my company sign up for more than one Personalized Private Training session?

Unfortunately, no. Because Personalized Private Training sessions are limited, your company may only select one time slot.

What topics will Personalized Private Training cover?

It's up to you! Prior to UC2010, you will be asked to fill out a pre-training questionnaire, which will allow our trainers to cater your Personalized Private Training session to the specific needs of your company.

When does the New Personalized Private Training happen?

Personalized Private Training sessions will take place during regular training sessions, as well as during the Software Solutions Center hours.

How long is each Personalized Private Training session?

Each session of Personalized Private Training lasts as long as our regular training sessions: 1 hour and 15 minutes.

What airport should I fly into?

The Boca Raton Resort & Club is conveniently located just 25.8 miles from Fort Lauderdale International Airport, 27.3 miles from Palm Beach International Airport, and 46.8 Miles from Miami International Airport.

Do I need to rent a vehicle?

While you are at the User Conference, all transportation will be provided by BID2WIN Software. However, you will need to arrange transportation from the airport to The Boca Resort & Club.

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Why is there no General Session this year?

This year, in lieu of a General Session at the end of the conference, we invite you to join us for the Keynote Address. To be held at the start of the conference, the Keynote Address will begin with an overview of what to expect from UC2010, and end with a forum for questions and feedback. You'll hear from BID2WIN Software President Paul McKeon, Vice President Dave Todaro, Vice President of Sales Jeff Russell and Vice President of Client Services Jeff Pankratz, who will discuss company vision, new product developments and trends in the industry.

Do Attendees and Guests need to wear our User Conference name badges at every event?

Yes. A BID2WIN Software employee will be checking attendee and guest badges at all conference events. This will ensure that you have registered properly for all events and meals.

What is included for my registered guests?

Registered guests will enjoy all food & beverage, entertainment and activities during the entire conference.

Can I sign up for sessions in multiple tracks?

Yes, definitely! Sessions in each track were designed to appeal to different users of different levels—you can follow all of the sessions in one track, or move around through different tracks. Not sure which sessions to attend? Our Track Path Guide makes it easier than ever to select the best sessions to attend. To view track and session descriptions download the User Conference 2010 Tracks and Training Sessions PDF.

Can I bring my children to any User Conference events?

Unfortunately, no. All events are 21 plus and available only to registered guests.

What if I need to cancel my registration?

Registration cancellations must be received, in writing, by December 31, 2009 to receive a full refund. After December 31, 2009 there will be no refunds of registration fees.

What if I can't get to the conference due to bad weather? Can I get a refund?

No refunds will be issued after December 31, 2009. Please schedule your flight with enough time to reschedule if your flight gets cancelled due to weather.

Can I register for only one session, or one day at a discounted price?

Unfortunately, no. If you feel that your company only requires education in a specific area, on-site and online training is also available and may be a better option for you. Please e-mail our training department at training@bid2win.com for more information.

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ENTERPRISE-CLASS CONSTRUCTION MANAGEMENT SOLUTIONS

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User Conference 2010 Attendee & Guest FAQ's *Continued*

When will I receive the conference training materials?

You will receive courseware for all four UC2010 tracks via e-mail prior to the conference. Upon arrival at the conference you will receive a printed conference guide containing your itinerary, tracks and training descriptions, special offers, an attendee list and pages for note-taking. Lab guides for Tracks 2 and 3 will be available for classroom use; if you would like printed presentations to follow along with during tracks 1 and 4, please feel free to print them out and bring them with you to the conference.

Am I required to participate in a Wednesday afternoon activity?

BID2WIN Software tries to select activities that will appeal to everyone's interests. Activities are encouraged but are not required.

Can I change my Wednesday activity during the conference?

Unfortunately, no. Activities are based on group limits, making it very difficult to make any adjustments during the conference.

What will the weather be like?

The weather for February in Boca Raton is predicted to be in the 70's during the day and a bit cooler in the evening. A light sweater may be needed, please plan accordingly.

Will I have to spend my own money at Casino Royal if I choose to play at any of the casino tables?

No, Casino Royal was designed so that you don't have to spend any money! You will be given an allotment of casino chips at the beginning of the night, and will receive raffle tickets in exchange for chips won. Place your raffle tickets in one the prize baskets and earn chances to win fabulous prizes during the Winner's Circle Raffle!

Do I need to bring my laptop?

Only if you require a BID2WIN Software technical support representative to problem-solve an issue on it, or have any specific questions relative to your work. A laptop is not required for any of the training sessions in tracks 1-4. However, if your company is attending Personalized Private Training, your trainer may suggest that you bring your laptop in order to obtain access to your company's specific data.

Questions? Immediate needs? Contact Megan Call at (800) 336-3808 ext. 2540 or mcall@bid2win.com.

